# ELECTRONIC VISIT VERIFICATION (EVV) Newsletter: July 2021



# What is Electronic Visit Verification (EVV)?

Electronic Visit Verification, or **EVV**, is a telephone and/or computer-based method that will electronically verify in home service visits.

**EVV**, is part of a federal requirement to verify where, when, by whom and for whom in-home personal care services and home health care services happen. This is part of the recent Cures Act from the federal government. More information from the federal government on the 21st Century Cures Act can be found at this link.

All states must have a system that electronically verifies, with respect to visits conducted as part of personal care services or home health care services, the items below:

- 1) the type of service performed;
- 2) the individual receiving the service;
- 3) the date of the service;
- 4) the location of service delivery;
- 5) the individual providing the service;
- 6) the time the service begins and ends



#### Terms and Acronyms to Know:

EVV – Electronic Visit Verification
PCS – Personal Care Services
HHCS – Home Health Care Services
Live-in Caregiver – A caregiver is
considered a 'Live-in Caregiver' if the
caregiver regularly remains in the
recipient's home for more than 24
hours at a time, during which they
are available to provide any of the
authorized personal care services.
Live-in caregivers do not need to
comply with EVV requirements.

#### For More Information on EVV:

- Review the FAQs on the DDS website
- Visit the Electronic Visit Verification (EVV) Page on the DDS website
- For questions or to be added to a mailing list regarding updates about EVV, please email the DDS EVV mailbox at <a href="EVV@dds.ca.gov">EVV@dds.ca.gov</a>.

# What Does EVV Mean for Consumers, Service Providers and Regional Centers?

### Consumer

EVV does not change the nature or location of services

## Staff/DSP

Provider will log in and out of EVV system to identify the 6 requirements

Receive training in how to use EVV system prior to roll out

On-going support for system usage

# Provider Agencies

Provider agencies can use their own EVV system or State system

Receive training in how to use EVV system prior to roll out

On-going support for system usage

# Regional Center

Partner with DDS for provider outreach

Connect providers with on-going support system

EVV does not affect how services are authorized or paid

# Which regional center services does EVV apply to?

#### By January 2022

PCS: Respite,
 Supported Living
 Services,
 Homemaker
 Services and
 Personal Assistance

#### By January 2023

 HHCS: Nursing Care, Home Health Agency/Aide and Speech, Occupational and Physical Therapy

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